

Financial Assistance Summary Information

Memorial University Medical Center (MUMC) offers financial assistance for its medical care to eligible individuals and families. Based on your financial need, either reduced payments or free care may be available.

MUMC does not bill patients for patient liability amounts more than the amounts generally billed to Medicare and insurance providers.

You may be eligible for financial assistance if you:

- ✓ Have limited or no health insurance;
- ✓ Are not eligible for government assistance (for example, Medicare or Medicaid);
- ✓ Can show you have financial need;
- ✓ Are a resident of the primary service area of MUMC; and
- ✓ Provide MUMC with necessary information about your household finances.

Financial assistance is available for eligible patients who require:

- ✓ Emergency medical services;
- ✓ Non-elective services for urgent life-threatening conditions, outside the Emergency Department; and
- ✓ Other medically necessary services, on a case-by-case basis.

Filing your application

Please mail your completed application form and copies of your proof of income materials to:
MUMC Financial Assistance
PO Box 22909
Savannah, GA 31403

Your application must include copies of any documents that apply to you. Please attach copies, not originals, as MUMC can't return any document sent with the application. If any of the documents are missing, it will delay processing of your application and could result in your account being sent to a collection agency.

To request an application for financial assistance, please contact the MUMC financial assistance team at 912.350.7828. A copy of this summary and the application forms are available in Spanish upon request or through the Memorial Health website at: <http://www.memorialhealth.com/about/ptrights.aspx>

If you want more information or have questions about the process, please call the financial assistance team at 912.350.7828. A member of the financial assistance team will be happy to assist you.

All of our documents are available in Spanish. To request a copy of the documents in Spanish, please contact the financial assistance team at 912.350.7828 or visit our website at: <http://www.memorialhealth.com/about/ptrights.aspx>

You can also obtain free copies of this summary, the financial assistance policy, financial assistance application and required documentation on the Memorial Health Web Page at: <http://www.memorialhealth.com/about/ptrights.aspx>

You may also contact the Care Navigator Program for the Chatham County Safety Net Planning Council for assistance with obtaining or completing an application for financial assistance. Their office is located at:

Chatham County Health Department
1395 Eisenhower Dr.
Savannah, GA 31406
Phone: 912-356-2887

You may also visit the financial assistance office located at:

Memorial's Main Campus, Behind Main Lobby
4700 Waters Avenue
Savannah, GA 31404
912-350-7828
<http://www.memorialhealth.com/about/ptrights.aspx>